

VIA EMAIL

January 31, 2022

Mr. Bob Jordan Incoming Chief Executive Officer Southwest Airlines Co. 2702 Love Field Dr. HDQDallas, TX 75235

Captain Alan Kasher Senior Vice President of Air Operations Southwest Airlines Co. 2702 Love Field Dr. HDQDallas, TX 75235

Dear Mr. Jordan and Captain Kasher,

We the undersigned were present in the SWAPA boardroom with Vice President of Flight Ops Bob Waltz on December 9, 2021. During that meeting, Captain Waltz appeared well-versed with the facts related to the incident under investigation. We asked Captain Waltz if he would uphold the verbal agreement tonot end a Pilot's career over a compromised investigation driven by Company politics.

With a Pilot's career on the line, we all heard Captain Waltz state that he would not deny the grievance and he reassured us that there was "a path" for this Pilot to come back to flying for Southwest. Given the issues we have had with Captain Waltz and those he is responsible for in the past and a corresponding lack of trust, one board member pressed him to commit to his word. Captain Waltz affirmed, "You have my word" that the Pilot would be "back to flying by Christmas Day" without equivocation.

The Pilot was fired by Southwest Airlines on December 13, 2021, and Captain Waltz summarily denied the Pilot's termination grievance on January 18, 2022.

The SWAPA Board of Directors,

SWAPA President Casey A. Murray

SWAPA ATL Rep Brian Hagedorn

SWAPA DAL Rep
Matt Wright

SWAPA DEN Rep Mark Powers SWAPA Vice President

Mike Santoro

SWAPA ATL Rep Kris Takle

SWAPA DAL Rep Craig Schmidt

SWAPA HOU Rep Rudy Hachtel SWAPA 2nd Vice President Tom Nekouei

SWAPA BWI Rep Mike Piscitelli

SWAPA DEN Rep
Jon Thompson

SWAPA LAS Rep Dennis O'Leary SWAPA LAS Rep Matt Affenita

SWAPA MCO Rep David Peck

SWAPA OAK Rep Doug Booher

SWAPA PHX Rep Kevin Reece SWAPA LAX Rep Chris Hall

SWAPA MCO Rep Scott Thatcher

SWAPA PHX Rep Chris Davis SWAPA LAX Rep Mike Callaghan

SWAPA MDW Rep Mike Anzalotti

SWAPA PHX Rep Luke LeBeau

\*Three BOD members were not in the room at the time of Captain Waltz's visit and were therefore not present at the time of his statement.